



Bed Bug Heat Remediation Preparation Checklist

- Customer understands and agrees they have the following responsibilities and obligations under our Bed Bug Service Agreement. Customer agrees to provide access to all areas recommended to be treated. Ace Exterminating reserves the right to refuse to perform any service if the property is not properly prepared for any bed bug treatment.
- Customer understands Ace will be handling and processing all personal items including clothing during the treatment. All furniture will be inspected and any contents of the furniture will be processed and handled during the treatment.
- During the thermal remediation process, temperatures in your home will range between 120 degrees and 140 degrees. These temperatures are lethal to bed bug populations, but are typically not hot enough to damage the household items in your home.
- Items that can easily melt and heat sensitive materials should be removed prior to service. Items including, but not limited to:
 - ✓ Flat screen televisions, personal computers, & gaming systems
 - ✓ Firearms and ammunition
 - ✓ Fire extinguishers
 - ✓ Flammable or combustible compounds (i.e. gasoline, butane, aerosol cans, lighters, lamp fuel, alcohol, solvents, etc.)
 - ✓ Indoor plants including seeds and bulbs
 - ✓ Fresh food (i.e. fruits, vegetables) should be placed in the refrigerator
 - ✓ Food that melts (i.e. chocolate, candy, etc.) should be placed in the refrigerator
 - ✓ Carbonated beverages and bottled drinks
 - ✓ Any prescription and over the counter drugs
 - ✓ Wax based or paraffin based items (i.e. make-up, lipstick, candles, wax figurines, oil paintings, fruit, crayons, pictures, etc.)
 - ✓ Wooden and stringed musical instruments, but please leave the instrument cases
 - ✓ Any family heirlooms and irreplaceable items should be inspected to determine if treatment is necessary.
- Clothing, linens, towels, blankets, etc:**
 - ✓ Clothing present during the heat treatment should be placed **loosely** in laundry baskets to allow the heat to penetrate the clothing. Clothing may also be left on hangers, but must be arranged **loosely** to allow the heat to penetrate the clothing. Do not place clothing into plastic bags or bins.
 - ✓ Any clothing, stuffed toys or other washable items that are removed prior to treatment **must** be washed in a hot water cycle and dried in the hottest dry cycle. After cleaning, items should be placed in sealed containers, such as plastic bins or plastic bags to prevent the possibility of contamination. Bins and bags may be brought back into the home after the treatment has been performed.
- Bedding, towels, etc:**
 - ✓ Larger fabric items such as linens, towels, blankets, bed coverings, etc. should also be removed and loosely placed in laundry baskets. Do not pack these larger items in plastic bags or bins.
- Furniture and beds:**
 - ✓ All drawers and doors **must** be left open to allow the heat to penetrate the content of the furniture.
 - ✓ Waterbeds must be drained and disassembled to allow the frame to reach the proper temperature.
 - ✓ Airbeds must be partially deflated to avoid damage.
 - ✓ Select Comfort style airbeds with an electric pump must be partially deflated and unplugged from outlet.
- Electronics & appliances:**
 - ✓ Electronics such as tv's, computers, video players, stereos, etc. must be powered down and unplugged from the outlet.
 - ✓ Appliances should be turned off and unplugged from the outlet EXCLUDING the refrigerator which should be left plugged in to keep contents cold during the treatment process.
- All pets **must** be absent during the entire treatment process. Fish tanks **must** be removed from the residence prior to service.
- Turn on the heating system the morning of service or the night prior to service and turn the thermostat to 80 degrees. Prior to treatment, **TURN OFF** any ventilation systems and dust collectors.
- Shut off fire alarms and security alarms. You may need to contact the fire department and your security company in advance of the scheduled treatment date.
- Fans will be used to circulate the air temperatures throughout the treated area; therefore, loose papers must be gathered and boxed. Small glass items and other small breakable items must be secured to prevent damage from the strong air circulation.

Customer/Resident Signature

Date

Ace Representative Signature

Date